

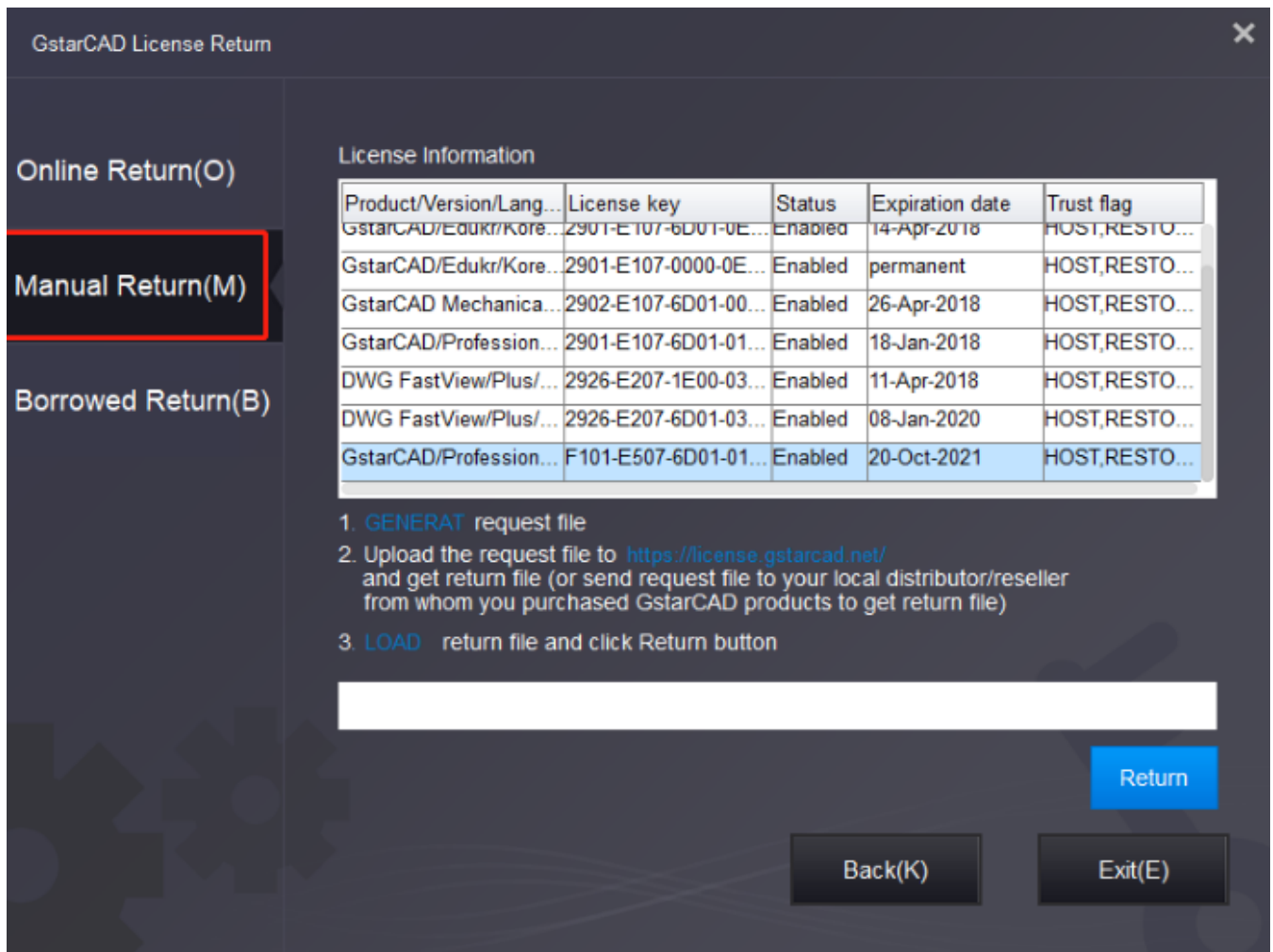
# GstarCAD stand-alone version offline deactivation, 2018 - 2022

1384 kbadmin October 9, 2021 [Activate / Deactivate](#) 0 1612

## Manual Return

If your computer is not connected to the internet, you can return the license key manually.

1, Click **Manual Return (M)** and select the license which you want to return.



2. Click **GENERATE** button to get the Request file

GstarCAD License Return

Online Return(O)

Manual Return(M)

Borrowed Return(B)

License Information

Product/Version/Lang...	License key	Status	Expiration date	Trust flag
GstarCAD/Edukr/Kore...	2901-E107-6D01-0E...	Enabled	14-Apr-2016	HOST,RESTO...
GstarCAD/Edukr/Kore...	2901-E107-0000-0E...	Enabled	permanent	HOST,RESTO...
GstarCAD Mechanica...	2902-E107-6D01-00...	Enabled	26-Apr-2018	HOST,RESTO...
GstarCAD/Profession...	2901-E107-6D01-01...	Enabled	18-Jan-2018	HOST,RESTO...
DWG FastView/Plus/...	2926-E207-1E00-03...	Enabled	11-Apr-2018	HOST,RESTO...
DWG FastView/Plus/...	2926-E207-6D01-03...	Enabled	08-Jan-2020	HOST,RESTO...
GstarCAD/Profession...	F101-E507-6D01-01...	Enabled	20-Oct-2021	HOST,RESTO...

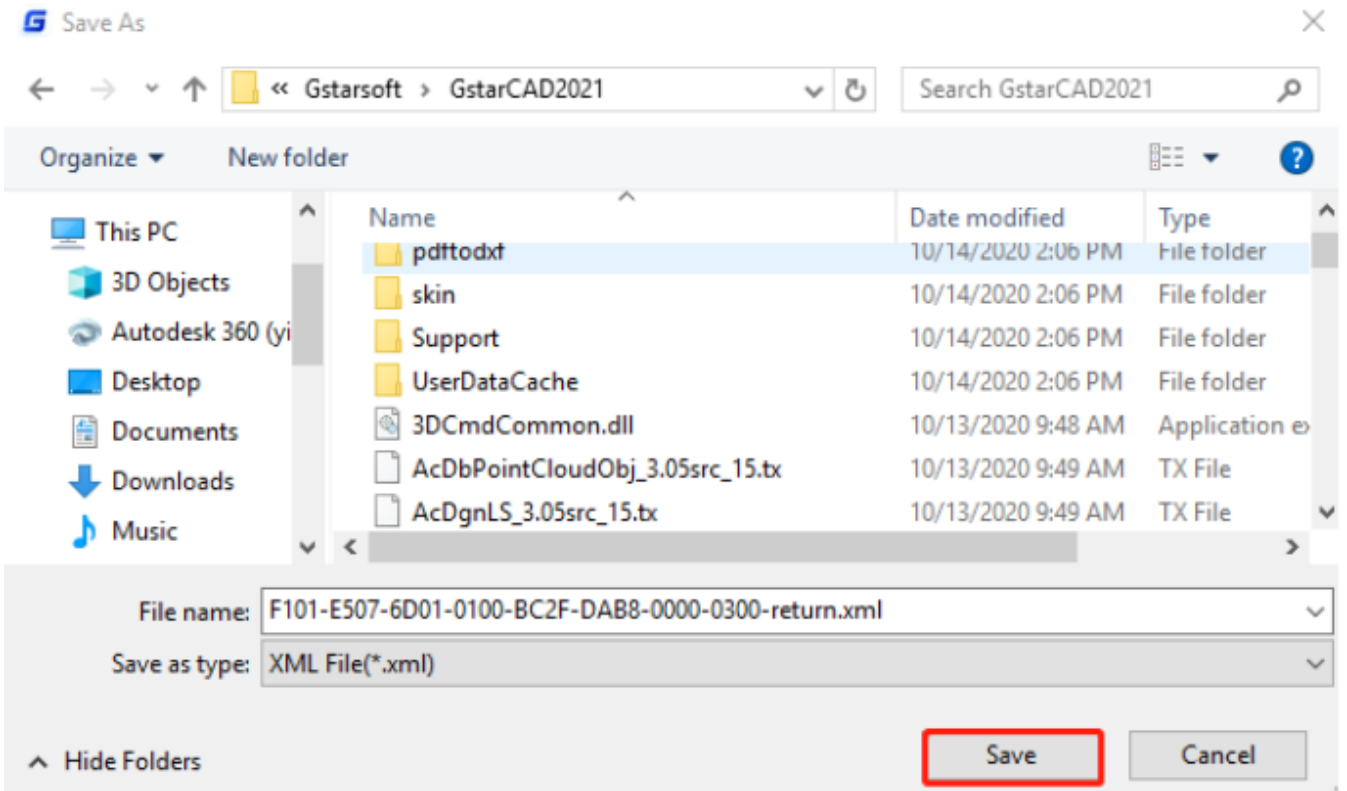
1. **GENERAT** request file
2. Upload the request file to <https://license.gstarcad.net/> and get return file (or send request file to your local distributor/reseller from whom you purchased GstarCAD products to get return file)
3. **LOAD** return file and click Return button

Return

Back(K)

Exit(E)

3. Save the Request file with the extension -return.



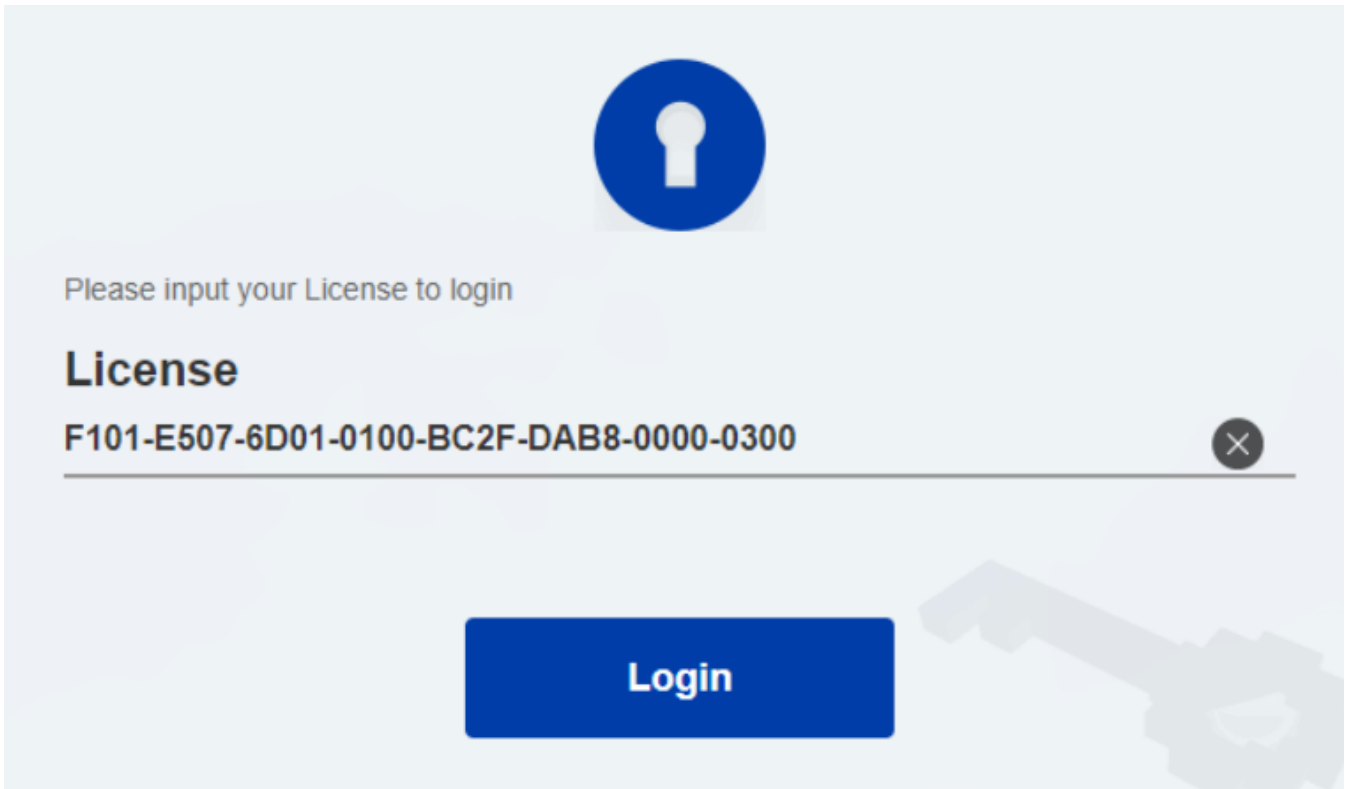
4. Click the **OK** button after the Request file is saved.

5. There are 2 ways to return the license

## Online Service

You can access GstarCAD online service center from any computer with an internet connection to download the license file.

1. Access the link <https://license.gstarcad.net/> and login with the license key you get from GstarCAD.



2, Click the **License Management** tab and click the **Return License** button

My License: F101-E507-6D01-0100-BC2F-DAB8-0000-0300

Product	Encryption Type	License Type	Language	Expired	License Status	Response XML
GstarCAD Professional 2021	Stand-alone Version	Trial License	en-US+de-DE	2020-10-20-2021-10-20	Activated	

3. Choose the request XML file you saved and Click **Submit** button to upload the request file

My License: F101-E507-6D01-0100-BC2F-DAB8-0000-0300

**Request XML File**

**Choose File**

Upload File: F101-E507-6D01-0100-BC2F-DAB8-0000-0300-return.xml

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Load the credible request XML returned file which created at user client


**Submit**

Find out the file and click it to submit

4. Download the Response XML from the License Management tab

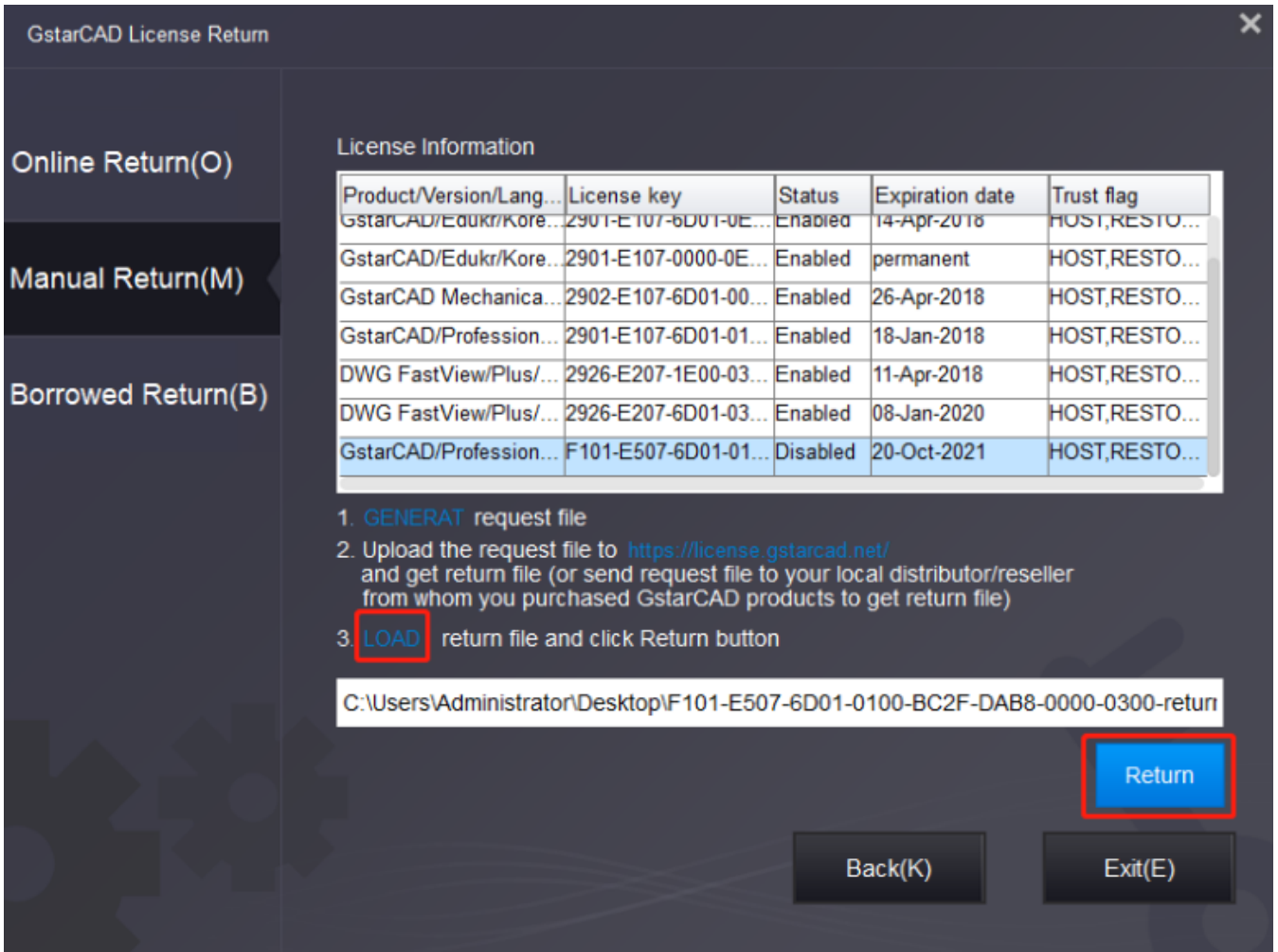
**Return License**

My License: F101-E507-6D01-0100-BC2F-DAB8-0000-0300

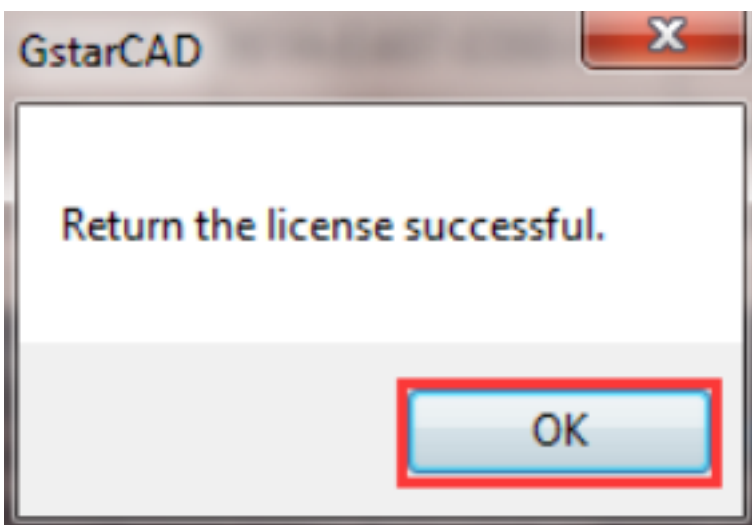
Product	Encryption Type	License Type	Language	Expired	License Status	Response XML
GstarCAD Professional 2021	Stand-alone Version	Trial License	en-US+de-DE	2020-10-20-2021-10-20	Returned	

Please download Response XML file to activate your product.  
Please click "Return License" to return your license.

5. Go back to GstarCAD license Manager, Click **LOAD** to load the -resp-return.xml file and click the **Return** button to return GstarCAD authorization.



6, Then you can see the license key disappeared in the License Information list.



Online URL: <https://www.kb2.gstarcad.com.my/article.php?id=1384>