How to get back or fix the missing ribbon menu in GstarCAD?

1294 kbadmin July 1, 2015 Troubleshooting 0 9178

Sometimes something went wrong to GstarCAD relinquishes loading its ribbon menu or even reports it does not possess any ribbon panels or panel tabs loaded.

This might occur for many factors, maybe GstarCAD crash, improper shutdown, or windows system unstable, or the other reason, however, one of the following processes should bring back the menu.

Reloading the GstarCAD menu or Custom User Interface (CUI) file.

• Use **MENULOAD** or **CUILOAD** command to load the interface file manually.

Load/Unload User Defined Settings		×
Loaded user defined group: COLLAB EXPRESS GCAD SPM		<u>U</u> nload
<u>F</u> ile Name:		Load Bro <u>w</u> se
	Close	<u>H</u> elp

- Click the **Browse button** and input **%AppData%** at **file name field** and enter, Windows will directly open up the Roaming folder which is inside the AppData folder.
- Windows will directly access the **Roaming folder** which is inside the **AppData folder** base on the current login user.

		17/2/2021 5:49 PM	File folder	
	GstarCAD Cloud	12/10/2020 9:17 PM	File folder	
	GstarCAD GDN	25/1/2021 11:47 AM	File folder	
	Lumion 5	4/12/2020 3:58 PM	File folder	
	Scanned Documents	5/2/2021 11:59 AM	File folder	
	Sonic Studio	27/1/2021 2:17 PM	File folder	
	WeChat Files	28/6/2021 1:51 PM	File folder	
	Wondershare MediaServer	11/10/2020 10:26 AM	File folder	
	Zoom	1/6/2021 2:35 PM	File folder	
	File name: %appdata%			V Open
~	Files of type: Customization Files(*.cuix)			✓ Cancel
	readed.			
	Locate Find File			
				.:

• Look for the **Gstarsoft folder** double click access to the folder, and continually enter to the **GstarCAD folder** as else.

<u></u> ^	Name	Date modified	Туре	Size	
	BaiduYunGuanjia	21/12/2020 4:36 PM	File folder		
	BaiduYunKernel	21/12/2020 4:36 PM	File folder		
History		18/2/2021 10:14 AM	File folder		
	gstarlm	23/10/2020 12:41 PM	File folder		
	Gstarsoft	23/6/2021 10:57 AM	File folder		
	HaoChenC	24/9/2020 10:52 PM	File folder		
	HPPSDr	16/1/2021 3:13 PM	File folder		
		20/1/2021 9:54 PM	File folder		
	InstallShield	11/10/2020 9:56 PM	File folder		
	Intel	24/9/2020 4:11 PM	File folder		
	JabraSDK	4/12/2020 1:23 PM	File folder		
	KSM	17/1/2021 10:10 PM	File folder		
		24/9/2020 10:53 PM	File folder		
	Microsoft	28/5/2021 12-28 PM	File folder		
	File name: %appdata%			~	Open
Network	Files of type: Customization Files(*.cu	.ix)		~	Cancel

now you are in the path which stores all the customizable file, next, you need to choose which version of GstarCAD to reload the menu, e.g. If you using GstarCAD 2019, so you just click R19 folder to process, or GstarCAD 2020 click the R20 to process and continue to access next folder, with en-WW or en-US, you are almost there, the interface file located the Support folder, click to access t support folder and choose GCAD,CUI file, and click the Open button.

💪 Select Cust	omization Files	
Look in	: GstarCAD	
 History History Docume Docume Favorites Desktop 	Name R13.0 R15.0 R16.0 R17.0 R18 R19 R20 R21	
	File name:	gcad
Notwork	Files of type:	Customization Files(*.cuix)
	Locate	Find File

• Click the load button to start loading the menu, it has done if is **GstarCAD LT**, or **GstarCAD standard** and **GstarCAD Professional** user, you need to repeat the above step to load the express tools menu by choosing to load **EXPRESS.CUI** file.

if you face an error with is That Customization Group name already exists, so just unload or clear GCAD and EXPRESS group first.

Disable the Clean Screen Feature.

If the Ribbon does not see, make sure that the **CLEAN SCREEN** function is turned off. This function is often enabled by mishaps but can be set or enabled by **pressing the CTRL+0** key all at once or command **CLEANSCREENOFF** and press enter.



Chose the right workspace

If the explained situations do not apply, check that the GstarCAD workspace is set to the default **2D drafting** and not set to **GstarCAD Classic**, Switch to a different workspace, and then back and see if the ribbon/toolbars reappear.

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The **workspace settings** can be actually accessed via a small flyout icon at the quick menu on the left top of the screen.

Disable to minimize the ribbon mode.

if the ribbons show but in a truncated form, then switch through the display states using the minimize to tiles function.



Just **right-click at the menu area** and you will see the switch of **Minimize the Ribbon** from the flyout menu.

Restore GstarCAD to Default Settings

If none of the listed solutions apply or work, try resetting the GstarCAD profile via the Options menu. This should restore GstarCAD back to its default settings.

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Open and Save	Plot and Publish	User Preferences	Draw	Selection set	Profiles	Cloud store	age sync settings	• •
Available profile	s:							
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							Add to List	
							Rename	
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Gsta	arCAD				×		Export	
4	You are reset which will th Do you want	ting a profile in us e reset the state o to continue?	se, f GstarC	CAD.		[Import <mark>Reset</mark>	
			Yes	No				
				OK	Cancel	A	pply Help	þ

• Command **OP** (*OPTIONS*), click on the **Profiles** page form tab menu, and click **RESET** and click **YES** to confirm the reset process., finally click **OK** to finish.

Uninstall, then ReinstalGstarCAD

If all else fails, **repair** or **reinstall the GstarCAD** software. Although in most cases one of the listed solutions will solve the missing GstarCAD ribbon menus.

related link;

- <u>GstarCAD downloads page</u>
- GstarCAD installation guide.

Online URL: <u>https://www.kb2.gstarcad.com.my/article.php?id=1294</u>