## GstarCAD server license offline deactivation, legacy 2013 - 2019

1149 kbadmin July 6, 2021 Activate / Deactivate 0 4995

Network (Flexnet) Off-line Return the license

Instruction: if your computer can not connect to the internet, you could use another one with internet connection helping you to return the license.

Click "GstarCAD License Manager (server)" from Windows Start button> All Programs > GstarCAD Network License Manager.

📗 GstarCAD NetWork License Manager
GstarCAD License Manager(server)
🔣 LMTools
🎯 Uninstall

The following window will pop up. Then select the license you want to return and click the "**Return**" button.

roduct/Edition/Language	Serial Number	Status	Quantity of license	Expiration date	Trustflag
starCAD Pro/2016/ENG	2901-DF07-0000-0100-B383- **** -0000-0300	Enabled	2	permanent	Fully Trusted

Click the "click here" button to open the manual return wizard.

Return	×
Serial Number:	
2901-DF07-0000-0100-B383- **** -0000-0300	Return On-line
GstarCAD provides 2 ways to return your license:	
1. If you want to return your license on-line, please click "Return On-line".	
2. If your computer is not connected to the internet, please click here to use the m	anual return wizard.
	Exit

Follow the Return wizard. Please click "Generate" to get the Return File which named by Serial Number with ".xlm" extension and save it to the local computer.

Return	x
Step1: Click "Generate" to generate Return File(.xml file)	
2901-DF07-0000-0100-B383- **** -0000-0300 Generat	e
Step2:	
There are 2 options to get the Response File:	
1. Send the Return File generated in Step 1 to your distributor by E-mail to get the Response File.	
<ol> <li><u>Click here</u> to go to our online service center to get the Response File. Login with the serial number y have, and then use the Return File to get the Response File.</li> </ol>	ou
Step3:	
Input Response File you received and click "Process" to remove license.	
Browse Process	5
OK	

Go to another computer with internet connection and use the Return File to acquire the Response File via one of the two options as follow.

Option 1: E-mail You can send the Return file to your distributor to get the Response File.

Option2: online service You can go to the GstarCAD online service center

## **Option 1**

E-mail You can send the Return file to your distributor to get the Response File.

## **Option 2**

Online service You can go to the GstarCAD online service center

Take the Response XML File back to your computer and continue. Follow the Return wizard and click the "**Browse**" button to select the Response XML File you have just saved, and then click the "**Process**" button.

Return
Step1:
Click "Generate" to generate Return File(.xml file)
2901-DF07-0000-0100-B383- **** -0000-0300 Generate
_ Step2:
There are 2 options to get the Response File:
1. Send the Return File generated in Step 1 to your distributor by E-mail to get the Response File.
<ol> <li><u>Click here</u> to go to our online service center to get the Response File. Login with the serial number you have, and then use the Return File to get the Response File.</li> </ol>
Step3:
Input Response File you received and click "Process" to remove license.
ense\2901-DF07-0000-0100-B383- **** -0000-0300-resp-svr-return.xml Browse Process
ОК

Click the "**OK**" button and send the file named by serial number with "return-Validation.xml" extension to your distributor.

Return	X
Step1: Click "Generate" to generate Return File(.xml file)	
2901-DF07-0000-0100-B383- **** -0000-0300	Generate
Step2:	
There are 2 options to get the Response File:	
1. Send the Return File generated in Step 1 to your distributor by E-mail to get t	the Response File.
<ol> <li><u>Click here</u> to go to our online service center to get the Response File. Login have, and then use the Return File to get the Response File.</li> </ol>	
_ Step3:	
Input Response File you received and click "Process" to remove license.	
ense\2901-DF07-0000-0100-B383- **** -0000-0300-resp-svr-return.xml	wse Process
	ОК
gsImSrv	<b>X</b>
Please return XML file to distributor, in order to confirm has been returned.	authorization
	ОК

Click the "**OK**" button to close the dialog box.

duct/Edition/Language	Serial Number	Status	Quantity of license	Expiration date	Trust flag
			-		

Online URL: <u>https://www.kb2.gstarcad.com.my/article.php?id=1149</u>